decisionpoint™
systems, inc.

Your Single Source for
Healthcare IT Solutions

JUMP TO SECTION:

Solutions for Clinical Mobility

Our team of experts in clinical mobility can help your healthcare operation implement the right solutions for patient-facing applications on the right hardware platforms for ultimate efficiency, accuracy, and performance. We can help you evaluate options, develop an implementation plan, and deliver a device that's ready to turn on right out of the box with our expert configuration services.

- ✅ Clinical Communication and Collaboration
- ✅ Alert and Alarm Aggregation
- ✅ Instant Patient Information

Let us help you select the right technology to meet the daily needs of your staff, patients, and budget:

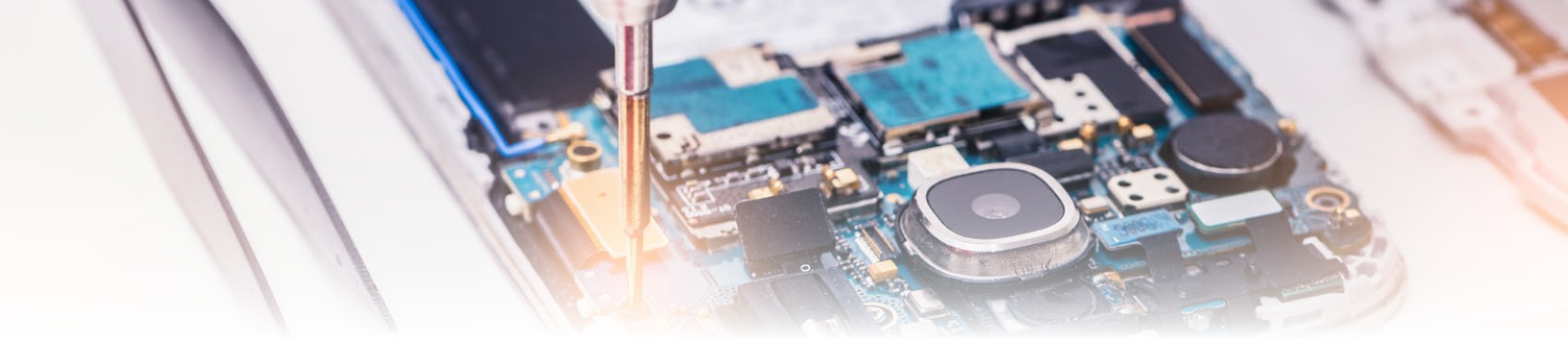|					
Datalogic Memor 10	Honeywell CT30 XP	Honeywell ScanPal EDA51-HC	Zebra TC52-HC	Zebra TC21/26-HC	Apple iPhone

Experts in Deploying Mobility

We can make deploying mobile technology easy regardless of the complexity or the number of locations being installed. Our Advanced Deployment team will configure each device with location and device-specific configurations. When your project team opens the box, your phones are ready once you turn them on. We make mobile easy.

Our Statements of Work create a process that can include the following elements:

- ✅ Solution component acquisition
- ✅ MDM enrollment and configuration
- ✅ Software image loading
- ✅ Network configurations and security
- ✅ Whitelisting

- ✅ Inbound and outbound shipping and tracking
- ✅ Kitting by hospital, floor, department
- ✅ Training documentation
- ✅ Packaging and custom labeling
- ✅ DOA resolution and processing with vendors

Lifecycle Management and Repair Services

DecisionPoint Systems protects your investment and reduces downtime for your healthcare operations by repairing, refurbishing, and maintaining a broad portfolio of mobile devices, printers, and electronic equipment.

Our nationwide presence and extensive experience with more than 50 OEM hardware manufacturers, operating systems including Microsoft, Apple, and Android, and nearly a dozen enterprise mobility management (EMM) solutions, allows us to quickly and efficiently resolve service requests with the most effective solution for your business.

Premier
Solution Partner
Advanced Printer Repair Specialist
ZEBRA

DecisionPoint Provides On-Site or Depot Repair for the following devices:

- ✓ Manage spare pool and return Zebra mobile devices to Zebra for factory repair via OnPoint Portal
- ✓ Mobile computers (Windows and Android)
- ✓ Zebra Authorized Printer Repair
- ✓ All Barcode and most Laser Printers
- ✓ Patient and informational monitors
- ✓ All-in-One computers
- ✓ Touch screen monitors
- ✓ Two-way radio products
- ✓ Servers and routers
- ✓ Barcode scanners

OnPoint Services Hub

DecisionPoint's OnPoint Services Hub helps you monitor your entire IT infrastructure in a single pane of glass. Our NOC (network operations center) IT help desk to provide Tier 2 and Tier 3 network support 24/7/365 for your network, data center and end points.

- ✓ "Manage RMA process for IT assets
- ✓ Create tickets via self-service web portal
- ✓ Provide visibility for spare pool with rules-based alerts

- ✓ Track deployments
- ✓ Schedule reports
- ✓ Track assets by location with maps views – due backs, in spare pool, in repair on location

Healthcare Technology Solutions

DecisionPoint Company is committed to delivering end-to-end mobile solutions for healthcare providers across North America. Additionally, our managed services deliver the IT support and supplies that keep your facilities running at optimal performance. DecisionPoint brings more than 30 years of experience in designing, delivering, and supporting mobile and IT systems. We make it easier to manage your operations while remaining wholly-committed to providing the best patient care possible.

Healthcare Enterprise IT Deployment Services

DecisionPoint provides industry leading Healthcare Enterprise Services

We have helped some of the largest hospital systems in the country deploy complex projects. We work closely with project management and executives on projects, such as:

- Configure, deploy, and install PCs
- Network cabling
- Mobility deployments, including staging, kitting, and automated software provisioning of devices
- Staff augmentation to support your IT teams
- On-site repair and depot repair services for post-installation support
- Kiosk deployments
- WOW installations

What You Can Expect When Working With Us

- **Deployment and project management services,** allowing your internal IT teams to focus on patient outcomes and clinician productivity.
- **Experts in barcode and laser printers,** as well as how to best service them while adhering to best practices for manufacturer Service-level Agreements.
- **Reduced ongoing support costs** by managing back-end warranties, service contracts, and repairs for multiple products and vendors.
- **Simplified complexity and improved security** by providing cross-platform support for Android, iOS, and many enterprise MDM platforms .
- **Increased visibility with a comprehensive view** of your mobile assets with our OnPoint Service Hub.
- **Maximized ROI** via asset maintenance, spares management, and our repair center.

Patient Identification Solutions

Matching the patient to the correct record, specimen, medication, or data collection exercise is mission-critical. DecisionPoint Systems has expertise in connecting the right technologies with the best workflow for medical facilities. Whether it's a workstation on wheels with a full solution, a bedside print-and scan-option, or perhaps a hybrid, we can help you select the best solution for your workflow, and quickly and easily implement it.

➡ Positive Patient Identification

From admission to discharge, prevent identity mistakes and reduce medical errors with patient identify management.

➡ Specimen Collection

Identify, track, and manage all specimens to improve patient safety.

➡ Barcode Medication Administration (BCMA)

Medication scanning and matching reduces human error and ensures accurate administration.

➡ Pharmacy Management

Connect your pharmacy to control all phases of the medication management process—from inventory to accurate dispensing and compliance.

➡ Laboratory Management

Label and positively identify every sample for efficient tracking and optimized patient safety.

➡ Hospital Bracelet and Patient ID Wristbands

Select from a wide range of the most durable and easy-to-use direct-print laser and thermal wristbands.

Most popular scanning options:

Datalogic Gryphon 4500	Honeywell Xenon	Zebra DS8100

Scanners, paired with the most popular printing options in the industry, create your ideal workflow solution:

Zebra ZD621-HC Desktop Printer	Zebra ZQ600-HC Mobile Printer
Honeywell PC23 Desktop Printer	Zebra ZD411 Desktop Printer

Wristband Solutions:

Printronix Wristband Printer	Zebra ZD510 Wristband Printer

Patient and Informational Monitor Antimicrobial Solutions

Adding an antimicrobial screen cover during installation can save the useful life of your mission-critical monitors and ensures much longer uptime. We are experts in applying antimicrobial films to any touch monitor and can do it in our repair center or even on-site at your location. If your current monitors have been damaged by disinfecting chemicals, or have dents, scratches or have faded we can help refurbish your technology, saving costs while extending the useful life

Antimicrobial Keyboards

Antimicrobial Mice

Antimicrobial Scanners

Screen Protectors

Printing and Labeling Solutions

Printing requirements throughout the hospital vary between departments. From pharmacy, to sterile processing, or inside the warehouse, each printing application has unique requirements. DecisionPoint Systems, Inc. has helped our customers select the right technology for those applications and support them with on-site service. We also help implement the most cost-effective labeling solutions to ensure optimal performance no matter the application.

Medical Printing Supplies

Printers

Labels and Tags

Ribbons

Zebra ZT411 Industrial Printer

Wristbands

Specialty Healthcare Labels

Zebra ZD621-HC Desktop Printer

Remote Management of Your Printer Fleet

Minimize printer management time and cost while maximizing printer uptime with Zebra's Printer Profile Manager Enterprise—the most robust remote printer management solution on the market. Easily manage your networked Zebra Link-OS printers from a single location to allow your healthcare organization the greatest visibility and control at the lowest total cost of ownership.

Workstations on Wheels (WOWs)

DecisionPoint Systems has partnered with Definitive Technology Group, a pioneer in new battery technology that dramatically minimizes battery issues that hinder patient care. WOWs provide options for upgrading and retrofitting. Because of the quality of every build, you can easily increase your fleet by purchasing refurbished carts that meet the same rigorous quality standards as new WOWs.

For IT Support

- Minimize break/fix
- Diagnose and service carts immediately
- On-site replacement parts & batteries
- Troubleshoot and repair in 60 seconds or less

For Healthcare Workers

- Decrease WOWs by 30+ pounds
- On-demand power extends runtime
- 24/7 availability: No more failed batteries
- No hallway clutter, JCAHO friendly

Managed IT Services

Support from expert IT professionals when you need it

Every business or enterprise using IT systems or solutions requires help to resolve issues or troubleshoot problems from time to time. However, those issues can disrupt an IT team's schedule or add to already full schedules. DecisionPoint offers solutions that provide you with resources, from service desk options to skilled professionals who can augment your in-house team.

➡ IT Staff Augmentation

Businesses that scale quickly or face challenges to fill job vacancies can benefit from DecisionPoint's IT Staff Augmentation. We can provide your business with skilled IT resources on a temporary or permanent basis. Choose a model that works best for your organization from contract work to direct hiring. We can also assist you with vertical-specific placements or your IT executive search.

➡ IT Service Desk

With our 24/7/365 IT service desk services, we ensure that your employees always have access to the support they need. Choose from full- or part-time support services, help desk support, customer service desk, or technical service resource centers. Our IT service desk solutions provide faster and more efficient issue resolution, resulting in greater productivity, time savings and lower costs.

➡ Network Performance Monitoring

Being able to monitor the full range of of your network from one portal that you can access anytime, anywhere, has its advantages. Your business needs a solution that detects and identifies issues quickly, preventing IT system downtime. DecisionPoint's network performance monitoring service ensures that your technology stack is proactively managed, end to end.

Strategic Partners

Our vendor partners play a crucial role in helping us deliver solutions that enable our customers to increase efficiency and profitability.

Hardware Technology

Managed Services

Software

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