



# Introducing PointCare: Our Premier Suite of Deployment and Managed Services



Staying competitive in any industry requires a secure, up-to-date, seamless technology ecosystem. DecisionPoint Systems and Macro Integration Services have combined to bring you PointCare Services, a premier suite of services built to address all aspects of selecting, deploying, and managing enterprise technology.

We'll consult with you to ensure efficient completion of your technology deployment, Wi-Fi and infrastructure projects, POS installation, and more. With our managed mobility, mobile device management, managed network, and professional and field services, we keep your business running smoothly for improved customer experiences and operational agility.

## Mobility and IT Deployment Services

Save time and resources on disorganized or inefficient deployments. Our experienced, flexible team asks the right questions to ensure the best solutions and on-time project completion.

We have the expertise you need to minimize downtime, get your systems up and running quickly, and keep your project within budget. We offer coast to coast coverage, partner with industry-leading OEMs, and configure, stage, and kit devices to your precise specifications for a seamless deployment every time.

## Managed Services for Every Location

We also offer nationwide coverage for our enterprise managed services that keep your organization running smoothly at every location and in the field. Our network and mobility experts proactively ensure device security and operational functionality at every turn, from consulting and deployment, through the entire lifecycle of the project.

Our consultative approach enables us to deliver the exact services you need right now, while keeping an eye on the future to ensure you're equipped to thrive. Let us handle your complex technology deployment and management so your employees can focus on your business.

## What We Do For Our Customers

### Plan | Design

- ✓ Technology (Hardware and Software) Consulting
- ✓ Mobility Assessment and Blueprint
- ✓ Project Scope of Work and Timeline
- ✓ Solution ROI Validation

### Run | Manage

- ✓ Rapid Exchange | Spare Pool Management
- ✓ MDM | UEM Monitoring and Administration
- ✓ Advanced Managed Logistics
- ✓ Help Desk Support | VISION Cloud Portal
- ✓ Full Lifecycle Management
- ✓ Managed Network Services (MNS) | Monitoring



### Acquire | Source

- ✓ Multi-Vendor Sourcing for Entire Solution
- ✓ MaaS/DaaS (Mobility as a Service/Device as a Service) Programs
- ✓ Extended Hardware Service Program

### Build | Deploy

- ✓ Technology Project Management
- ✓ Provisioning, Activation, Staging, MDM Enrollment, Asset Tagging, and Kitting
- ✓ Warranty and DOA Filtering
- ✓ Device Recovery | Reverse Logistics

## PointCare Services for Simplified Mobility

We deliver comprehensive services to manage your entire enterprise technology ecosystem from start to finish, wherever you are in your process. With our nationwide coverage and the most up-to-date devices, our team of experts has decades of experience keeping complex IT projects on time and on budget.

### → Managed Mobility Services

- ✓ Mobility Consulting
- ✓ Device Image Development
- ✓ Deployment Services
- ✓ Managed Logistics & Rapid Exchange Spare Pool Management
- ✓ Device Recovery & Reverse Logistics
- ✓ eWaste (End of Life) & Certified Disposal
- ✓ Asset Visibility, Management, and Reporting (VISION Portal)

### → Mobile Device Management

- ✓ MDM Consulting
- ✓ Selection, Standup, & Administration
- ✓ Mobile Device Management (MDM) & Unified Endpoint Management (UEM)
- ✓ Change Management
- ✓ Mobile Application Management & QA Testing

### → Professional and Field Services

- ✓ Technical Project Management (PM)
- ✓ Field Installation Services
- ✓ Wireless LAN Survey and Deployment
- ✓ RFID Solution Design and Deployment
- ✓ Broadband / 5G / WAN Deployment
- ✓ On-Site Service & Tech On-Demand
- ✓ On-Site Training Services

### → Managed Network Services

- ✓ MNS Consulting
- ✓ AI Driven Network Management
- ✓ Network Operations Center (NOC) & Monitoring
- ✓ VISION Portal
- ✓ Incident Management

### **Ready to Streamline Your Enterprise Technology?**

We simplify mobility and device management, giving your business the tools it needs to thrive now and into the future! Email us at [marketing@decisionpoint.com](mailto:marketing@decisionpoint.com) today!

DecisionPoint Systems Inc. delivers mobility-first enterprise solutions, POS integration, and managed IT services to customers in the retail, healthcare, supply chain, field services, and hospitality industries. Our technology solutions and services enable customers to make smarter and faster decisions in the moments that matter—the decision points. Our mission is to help businesses consistently deliver on those moments, accelerating growth and improving worker productivity while lowering risk. With more than 30 years of experience providing mobility, POS systems, and IT infrastructure management, we have a proven track record of helping organizations leverage technology to optimize workforce performance and drive revenue growth.

